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The City of Medina will be launching a new user-friendly, electronic payment system – **Invoice Cloud** - on February 26, 2020. To access your account, a new user ID and login will need created. The former online system will be disabled. You can look forward to being able to:

- Pay your utility bill anytime 24/7 via an easy-to-use online portal
- Manage your account, view payment history and billing statements
- Make a one-time payment or register to gain access to all features
- Make payments with credit/debit card or *electronic check*, which is a new option.
- Receive email reminders when your bill is ready, when a scheduled payment is pending and a confirmation after making a payment
- You choose when to pay – simply schedule a payment for any future date (before the due date)
- Set it and forget it with AutoPay...save time and avoid late or missed payments
- On the go? Use Pay by Text to get text notifications about your bill and have the option to pay through text message with your default payment method
- Paperless billing will continue to be available, or choose to receive both electronic & paper statements.
- A 24/7 automated payment line will be available for customers to make a payment or check a balance by calling (855)-922-1075.

And the best news of all – It's FREE! There are no added fees for customers to utilize any of these great new payment features. So mark your calendar...soon, you'll be able to put away your checkbook and pay electronically!

Utility Billing Office #330-722-9053 (M-F; 8 am to 5 pm)